Claim Ability Permissions: Corrections Outline

Box Name: View Closed Claims

Username: CFS Global Admin, CFS Super Global Admin, CFS Manager, CFS Tech Support

Ability Name: Edit Status

Issue: Ability not found

Resolution: Edit Status needs to be added to View Closed Claims on the above users

Box Name: View Closed Claims

Username: CFS Manager

Ability Name: Upload to claim

Issue: Ability not found

Resolution: Upload to Claim needs to be added to the above user

Box Name: New Claim Inbox

Username ( ): Independent Appraisal Company Call Center Branch Admin, Manager, Employee

Ability Name: -

Issue: CDbException (unable to test)

Resolution: Page needs to be fixed so that the CDbException error has been resolved

Box Name: New Claim Inbox

Username ( ):

|  |
| --- |
| Third Party Administrator Adjuster |
| Third Party Administrator Branch Adjuster Supervisor |
|  |
| Third Party Administrator Branch Admin |
| Third Party Administrator Branch Manager |
| Third Party Administrator Dispatcher |

Ability Name: -

Issue: Box Not found

Resolution: Box needs to added

Box Name: In Process

Username ( ): Independent Appraisal Company Desk Reviewer

Ability Name: -

Issue: Box not found

Resolution: Box needs to added

Box Name: Assigned to Dispatch

Username ( ): Independent Appraisal Company Branch Manager, Call Center Branch; Admin, Manager, Employee, Body Shop Branch; Manager, Admin, Employee

Ability Name: -

Issue: All Abilities Listed Twice in drop down

Resolution: only list each ability once for assigned to dispatch on the above users

Box Name: Assigned to Branch/Franchise

Username ( ): TPA Admin

Ability Name: -

Issue:

Resolution:

Username: Ability Name: Delete TPA Invoice

Issue: Ability Missing

Resolution: Ability needs to be added

Box Name: Assigned Claims

Username ( ): TPA Adjuster, Branch Adjuster Supervisor, Admin, Branch Admin, Branch Manager

Ability Name: Delete TPA Invoice

Issue: Ability not found

Resolution: add Delete TPA Invoice to Assigned Claims on the above users

Box Name: Assigned Claims

Username ( ): Insurance Company Branch Desk Reviewer, Reinspector

Ability Name: -

Issue: No data to test. IE (Y/N) info not present

Resolution: Y/N needs to be added on each ability to know what abilities need to be

Box Name: Pending Review/Completion

Username ( ): Body Shop Branch Manager, Bodyman Helper

Ability Name: -

Issue: Box Not found

Resolution: Box needs to added

Box Name: Reviewed/ Pending Final Completion

Username ( ): Independent Appraisal Company Desk Reviewer, Independent Appraisal Company Call Center Desk Reviewer

Ability Name: -

Issue: All abilities listed twice

Resolution: only list each ability once for Reviewed/Pending Final Completion on the above users

Box Name: Parts Ordered

Username ( ): Body Shop Branch Manager, , Employee

Ability Name: -

Issue: Box Not found

Resolution: Box needs to added